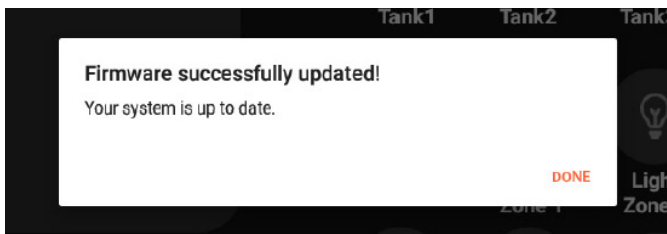


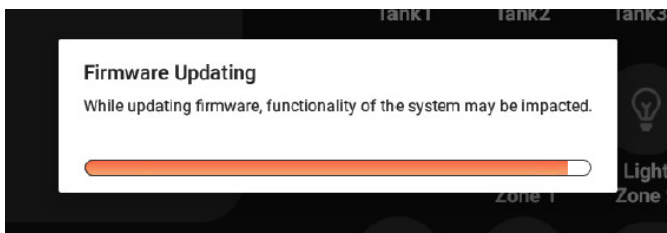
# RESOLVING A STUCK ODYSSEYLINK FIRMWARE UPDATE

Some app releases will include embedded firmware updated which will automatically load when the app is updated. This can take several minutes.

If the firmware update has been successful, a message will appear confirming this.



If the status bar stops during the firmware update for more than 10 minutes, it may be necessary to clear the app data.

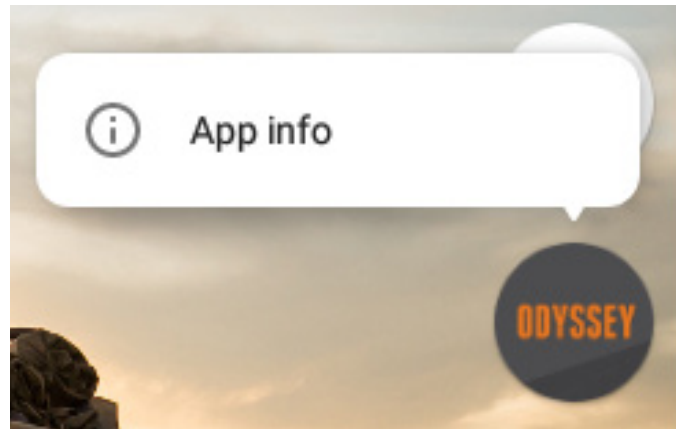


## CLEARING THE APP DATA

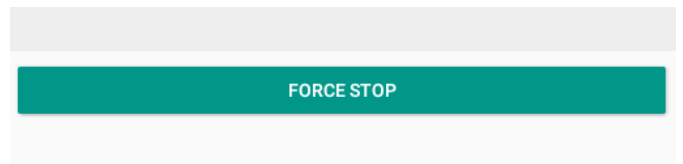
1. Close the app using the navigation at the bottom of the screen.



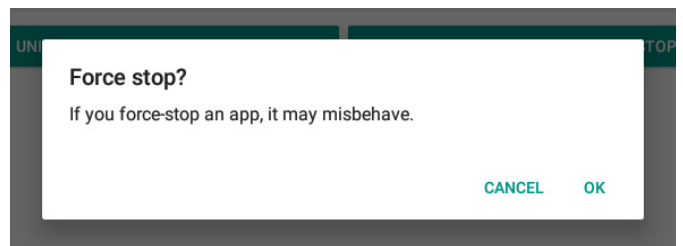
2. Press and hold the app icon until the the 'App info' option appears.



3. Press **App info**.
4. In the pop-up, press **Force Stop**.



5. In the confirmation box, press **OK**.



6. Return to the home screen and reopen the Odyssey app. The firmware update should be complete.