

JAYCOMMAND



# JAYCOMMAND OVERVIEW

## WHAT IS JAYCOMMAND?







JAYCOMMAND is a Smart RV system designed by BMPRO for Jayco USA.

JAYCOMMAND allows customers to monitor and control RV functions from a wall-mounted screen located in the RV, or via the JAYCOMMAND app on a customer's smartphone.

The wall-mounted screen or smartphone app allows customers to monitor 12V battery charge, water tank levels, tire pressures, temperatures and propane tank levels, and control features such as lights and lighting zones, HVAC, awnings, stab jacks and water pumps.

## WHERE IS JAYCOMMAND USED?

Starting from 2019, the JAYCOMMAND system is installed in the following Jayco RV models:

-  Northpoint
-  Pinnacle
-  Seismic
-  Eagle TT
-  Talon
-  HL Ridge

Starting from mid-2021, the JAYCOMMAND system is installed in some Starcraft and Highland Ridge RV models, where it is branded as JAYCOMMAND/TravelLINK powered by BMPRO.

## HOW DOES IT WORK?

### Node

The heart of the JAYCOMMAND system is the Node. The Node powers and monitors RV features and accessories.

The Node communicates via RV-C to the Controller/Display (depending on what is installed in the RV) and via Bluetooth to the customer's smartphone in order to receive commands to control power to RV features and accessories.



### Controller

The Controller is used in some RV models instead of the Display.

The Controller is a wall-mounted Android tablet which uses the JAYCOMMAND app to control RV functions.

The Controller has a Control Panel at the bottom of the unit which is used to provide quick access to lights, water pumps and motor operation while the Controller is in use.

Detailed information about the use of the Controller is in the JAYCOMMAND/TravelLINK Owner's manual.



### Display

The Display is used in some RV models instead of the Controller.

The Display is an LED monitor with limited functionality compared to the Controller.

The Display also has a Control Panel at the bottom of the unit which is used to control lights and water pumps.

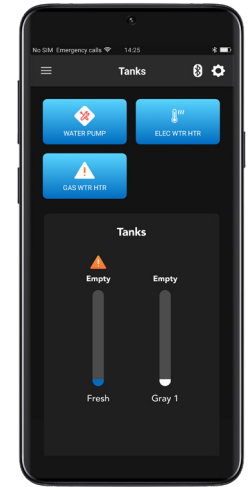
Detailed information about the use of the Display is in the JAYCOMMAND/TravelLINK Owner's manual.



## Smartphone App

The JAYCOMMAND/TravelLINK app is a free app which can be downloaded to a customer's smartphone, and when paired to the Node, offers similar functionality to the Controller. The mobile app can be used regardless of whether a customer has a Controller or a Display in their RV.

Detailed information about the use of the mobile app is in the JAYCOMMAND/TravelLINK Owner's manual.



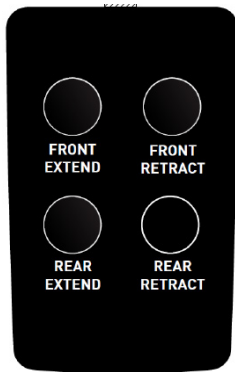
## Other Accessories

**Switches** are included with the JAYCOMMAND system and are used to control RV features by communicating to the Node using Bluetooth.

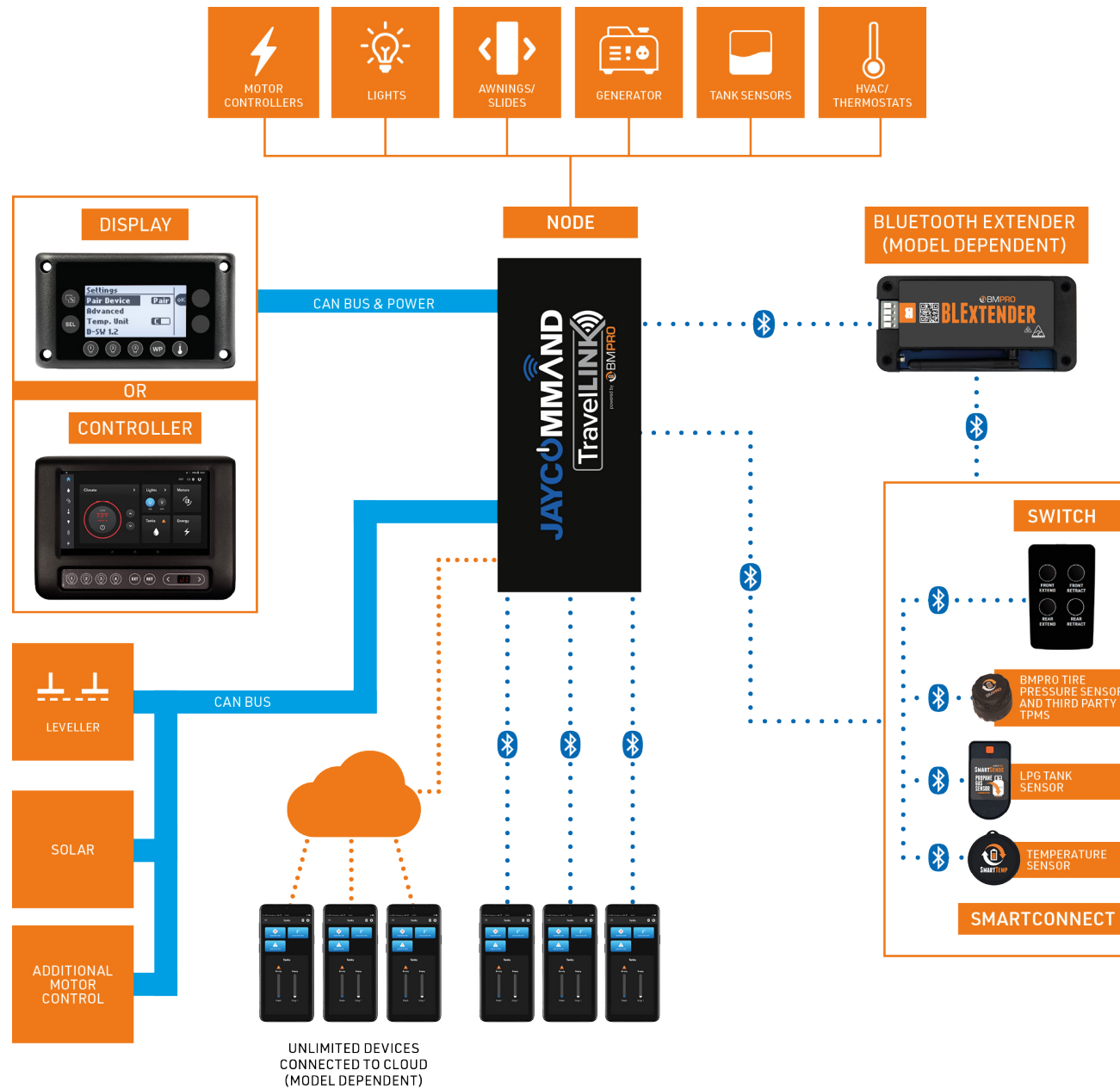
BMPRO's range of **SmartConnect** sensors can be paired to the Node using the Controller or smartphone app. These sensors allow customers to remotely monitor various aspects of their RV, including tire pressure, propane tank levels and individual temperatures.

These sensors are monitored and configured using the Controller or smartphone app.

The **BLExtender** is a BMPRO product which can be used to extend the range of Bluetooth sensors connected to the Node. This allows customers to use Bluetooth sensors throughout their RV without worrying about losing Bluetooth signal.



# JAYCOMMAND DIAGRAM



# JAYCOMMAND FAQs

## **I tried pairing my phone to the Node but the Controller displays --?**

This indicates the Node is already paired to four devices and cannot support any more devices. Unpair one of the connected devices and try again.

## **How do I update the App on my Controller?**

The Controller is set up to automatically receive App updates and will automatically update whenever a new release is available.

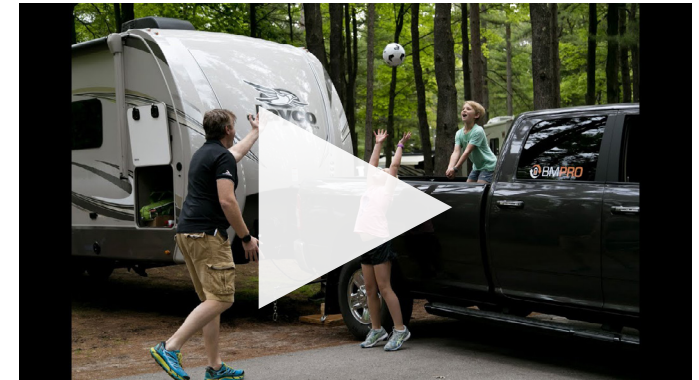
## **How do I create a Google Account on my Controller?**

If you don't have a Google Account, you can create one by pressing the Google Play icon on the Controller main screen and following the prompts.

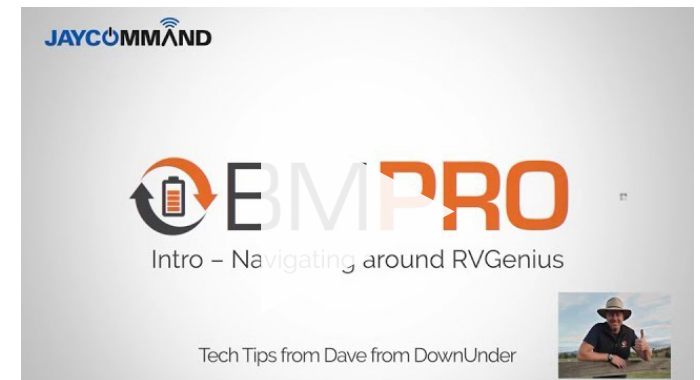
## **I've replaced the Switch in my RV, but it doesn't work?**

You may need to pair the Switch to the Node before you can use the Switch.

Follow the instructions in the JAYCOMMAND Owner's Manual.



**JAYCOMMAND powered by BMPRO.**  
**Smart RV technology makes RVing as easy as kids play**



**JAYCOMMAND powered by**  
**BMPRO Tech Tips Playlist**