JAYCOMMAND

powered by BMPRO

CLEARING APP DATA

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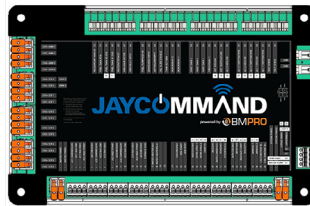
| CONTROLLER | NODE | APP | SWITCH |

SYSTEM COMPONENTS

I'VE LAUNCHED THE JAYCOMMAND APP ON MY CONTROLLER BUT I'M GETTING UNUSUAL ANDROID OPERATING SYSTEM ERRORS?

If booting the JAYCOMMAND and the JAYCOMMAND App is then launched, wait three minutes for the Node to communicate to the Controller and for the app to start.

If the JAYCOMMAND App is frozen or the Controller is displaying unusual errors, clear the app data on the Controller then relaunch the app. If an update is available for the JAYCOMMAND it will be labeled "Update."

To clear app data:

1. Press the Recent applications icon ■ and close the JAYCOMMAND App.

2. Press the Main screen icon ◉ to return to the Controller main screen.

3. From the main screen, press the Settings icon. ⚙

4. Press **Apps & Notifications.**

5. Press **See all apps.**

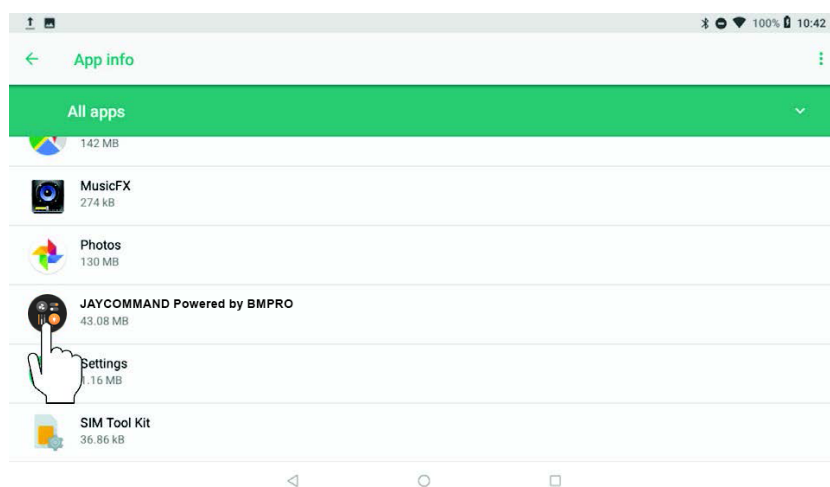6. Find and select the JAYCOMMAND App.

Figure 1: Select the JAYCOMMAND App from the list of apps

7. Press **Storage.**

8. Press **Clear Data.**

9. Press **OK** at the prompt to clear the JAYCOMMAND App data.
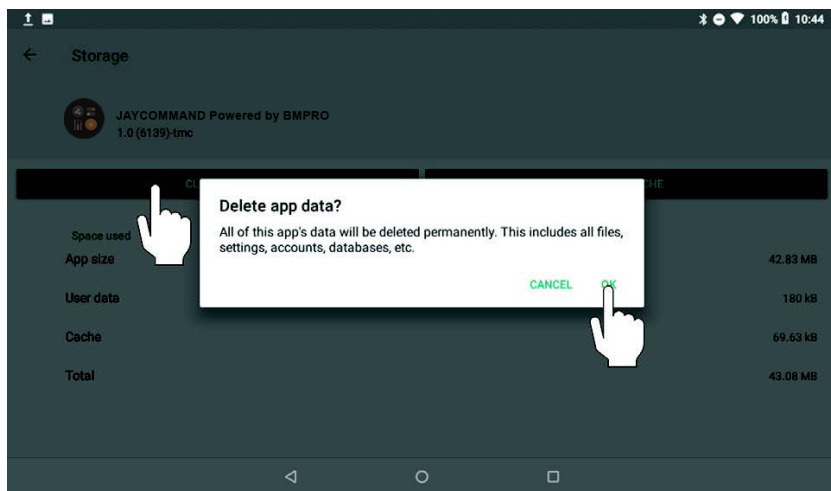

Figure 2: Clear RVMaster App data

10. Press the Main screen icon ⊙ to return to the Controller main screen.

11. Relaunch the JAYCOMMAND App.

12. Using the **<** or **>** buttons on the Controller, navigate to the **PA** menu item.

Figure 3: Navigate to PA

13. When **PA** appears on the display, press the **EXT** button to start the pairing process to the Node. **PA** will blink during the pairing process.

Figure 4: Press EXT to pair

14. Your Controller is now re-paired with the Node.

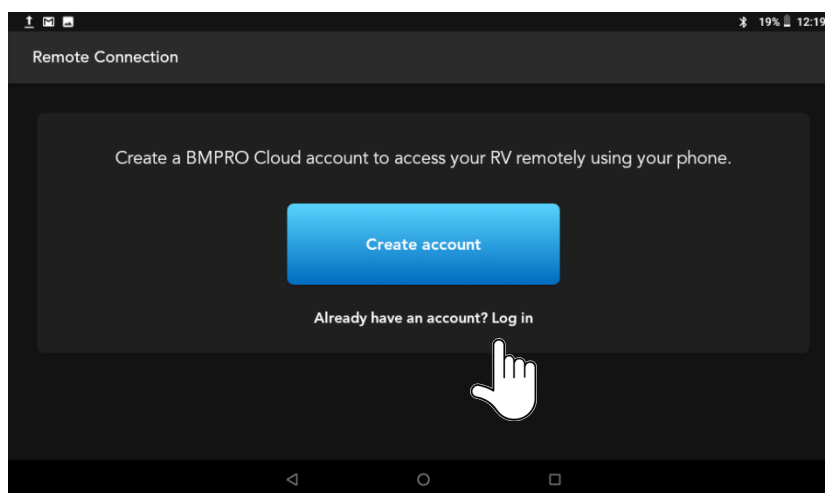**NOTE**: If you have set up a remote connection cloud account, you will need to log back in.

Figure 5: Log in